
To: All Distributors, Regional Sales Manager, and National Sales Managers

From: LabriePlus Service

Model: All

Subject: EnviroLink Smart Vision Camera issues under 32°F

On the EnviroLink Smart Vision Camera System, lens heaters are activated when the temperature falls below 32°F. The voltage for the heaters originates from the monitor. On a four-camera system, this can draw more amperage than the monitor can supply. This may cause the monitor to flash on and off, and camera feeds may not display properly.

To correct this issue, a breakout harness has been created to retrieve camera heater voltage from ignition power instead of the monitor.

If you are having camera issues in colder weather, please contact your FSR or the LabriePlus Service Department at 800-231-2771 for more information.

Please contact the LabriePlus Service Department at **(800) 231-2771 (US)** or **(877) 452-2743 (CAN)** for questions or further information